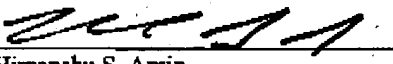


PATENT

MS154757.01

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being faxed to 703-872-9306 on the date shown below addressed to: Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Date: 5-20-04  
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MAY 20 2004

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of:

Applicant(s): Michael S. Murstein, *et al.*

Examiner: Michael P. Nghiem

Serial No: 09/730,338

Art Unit: 2863

Filing Date: December 5, 2000

Title: PERFORMANCE LOGGING SOLUTION

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

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**REPLY TO FINAL OFFICE ACTION DATED MARCH 3, 2004**

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Dear Sir:

Favorable reconsideration of the above-identified patent application is respectfully requested in view of the amendments and comments set forth hereinafter.